

To: 1210 - New York ROU (ALVICH)  
From: S=Joyce; G=Traci; I=S.; O=msmail; P=rjrt; A=rjrx400; C=us  
Posted: 11/11/96 15:15  
Opened: Not yet opened  
Subject: Consumer/Retailer case referral

The following consumer/retailer has contacted RJR consumer relations with the following issue.

If you have any questions please contact 910-741-4357.

Date: 11/11/96 Time: 10:13

Company Name :  
Consumer's Name : ROBERT ROBINSON  
70 S BURNETT ST  
EAST ORANGE NJ 7018-3158  
201-672-9258

THE HOME LIQ HAD A PROMO FOR PACKS OF SALEMS CIGS WHEN YOU BRING IN THE EMPTY PKS UNTIL 111596 BUT IT STOPPED EARLIER CONSUMER UPSET. THE ADDRESS OF THE BUSINESS IS MAIN ST IN ORANGE NJ.

*Forward to Lanny Wolfe*

*ALICE -  
PLEASE MAIL  
ATTACHED COUPONS  
TO THIS CONSUMER.*

*TITANY.*

*LANNY  
mailed 11/11*

Sales		Retail	
1221	_____	1222	_____
1222	_____	1223	_____
1223	_____	1226	_____
1224	_____	1229	_____
1225	_____	ROM	_____
1226	<u>13</u>	PC	SC
1229	_____	MC	PA
1240	_____		
1244	_____	RSM	RBM

51850 6387